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December 11 2020

TO WHOM IT MAY CONCERN

Re: Township of Lake of the Woods 2020 Accessibility Compliance Report

This is to confirm, our Accessibility Plan has been reviewed for the year 2020. There were minor wording amendments made to the plan at the time of review.

Training on various standards that were carried out during November and December 2020 are as follows:

- 1) IASR General Requirements a total of 11 were trained.
 - 2) ISAR Customer Service Standard a total of 6 were trained.
 - 3) ISAR Employment Standard a total of 6 were trained.
 - 4) ISAR Information & Communication Standard a total of 7 were trained.
 - 5) ISAR Transportation Standard a total of 5 was trained.
 - 6) ISAR Design of Public Spaces a total of 5 was trained.
 - 7) Working Together The Ontario Human Rights Code a total of 6 were trained.
- The Township is seeking consultants to upgrade our website for January 1 2021 compliance.
 - The Township continues to being open to input on possible area of improvement to meet the needs of persons with a disability.
 - No new employees were hired during the year.
 - There have been no new public spaces added during the year.
 - The off-street parking at Oscar Bay Beach has a tar and chip surface to allow an enhanced access to the beach area.
 - There is no public transportation or in the Township.
 - The Township does not have a town site and therefore there are no commercial operations.
 - There is generally no on road parking within the Township.
 - The Township expanded the opportunities for ratepayers to pay bills thru on line and e-transfer services.

Submitted by Patrick W Giles Clerk-Treasurer